



# Information & Resources

(the city-wide and austin area edition)

**2011 Issue**



**Educate . Inspire . Transform**

# Rights of Students Enrolled in Temporary Living Situations (STLS)

*The Chicago Public Schools shall provide an educational environment that treats all students with dignity and respect. All CPS students in temporary living situations shall have equal access to the same free and appropriate educational opportunities as permanently-housed students. This commitment to the educational rights of students in temporary living situations applies to all services, programs, and activities provided or made available by CPS.*

## **Eligibility**

*Under the McKinney-Vento Act, children and youth lacking a “fixed, regular, and adequate nighttime residence” have the right to STLS services.*

### **A student qualifies if he/she is currently living:**

- in an emergency or transitional shelter
- “doubled-up” at the residence of relatives, friends, or others due to a loss of permanent housing
- in a hotel, motel, trailer park, or camping ground due to a loss of permanent housing
- in cars, parks, public spaces, abandoned buildings, substandard housing, bus or train stations, or other inadequate shelter
- temporarily housed (under temporary custody) while awaiting DCFS foster care placement

## **Enrollment**

*As school transfers can create barriers to academic progress, it is encouraged that students remain at their school of origin.*

### **Students have the right to enroll in:**

- the school he/she attended when last permanently housed (school of origin)
- the school he/she was last enrolled in (school of origin)
- any school with enrollment open to children and youth living in the attendance area where the temporarily-housed student currently resides (attendance area school)

### **Immediate enrollment**

- The abovementioned schools must immediately enroll temporarily-housed students even if at the time of enrollment they lack health, immunization or school records, proof of guardianship, or proof of residency

## Enrollment (cont.)

### **Remain enrolled**

- Students have the right to stay enrolled in the abovementioned schools for as long as they lack permanent housing, or, if they become permanently housed outside the school's attendance area, until the end of the academic year

### **Unaccompanied youth**

- Runaway, locked-out, or otherwise unaccompanied youth can enroll themselves in school and STLS



## Services

*Schools receive funds to provide services to students in temporary living situations and to continue these services until the end of the school year in which these students become permanently housed. These services include (but are not limited to) waiver of mandatory school fees, transportation, provision of school uniforms, a backpack and school supplies, enrollment in the free lunch program, tutoring, and (if offered at the school) medical, dental, vision, and mental health services.*

### **Fee Waivers**

*No student shall be punished for inability to pay a fee.*

**Students may have all mandatory school fees waived**, including fees for:

- Textbooks and instructional materials
- Lab, computer, art, music, and gym class equipment/materials
- Uniforms and equipment related to sports
- School ID cards (one per semester)
- Field trips that are required or customary for a class or extracurricular activity
- **Graduation**, including caps and gowns, and any other fees required for the student's participation in the graduation ceremony. Delinquent fees owed to the school cannot prevent a student from graduating on time with his/her classmates
- School records. Previous schools cannot refuse to release records due to fees owed by a student
- Night school, summer school, school-based vocational and technical programs, such as cosmetology, construction, mechanics, manufacturing, agriculture, culinary, hospitality, health sciences, information technology, and military courses
- Drivers education, if such a program is offered at the school

## **Transportation**

### CTA

Elementary school students living outside their school's attendance area, and high school students living at least 1.5 miles away from their school have the right to receive transportation to and from school.

Pre-K through Grade 6 students **and** their parents/guardians shall be provided CTA cards and transfer fares. Students age 12 yrs and older shall receive a CTA riding permit; their parents/guardians will not be provided fare cards.

### Hardship Transportation

A yellow school bus is available for Pre-K through Grade 6 students whose parents/guardians cannot accompany them to/from school.

Examples of "hardship" situations are:

- Parent employment, job training, or educational program
- Mental and/or physical disability
- Siblings need to be transported to/from schools at different locations
- Rules of shelter or similar facility do not permit parent/guardian to leave to transport children to/from school
- Court order, DCFS, or DCFS contract agent requires activities that do not enable parent/guardian to transport children to/from school

## **Free school uniforms**

Upon request, schools with a dress code must provide each student **two full sets of the school uniform**. Gym uniforms should be provided as well.

## **Free School Supplies**

Upon request, schools should provide each student free school supplies, including backpacks, notebooks, paper, and pencils.

## **Preschool Programs**

Preschool-age children in temporary living situations have priority in certain preschool programs. Parents or guardians are encouraged to seek enrollment in these programs, and contact STLS if they encounter difficulty.

## **Tutoring**

Upon request, schools with on-site tutoring programs should provide these services to STLS students.

## **Health Services**

Free or low-cost medical, dental, vision, and mental health services or referrals should be available to students enrolled in STLS.

## Unaccompanied/LGBTQ Youth

### **Enrollment**

Runaway, throw-away, or otherwise unaccompanied youth can enroll themselves in school (and STLS), and are entitled to all the same rights and services as any student in a temporary living situation.

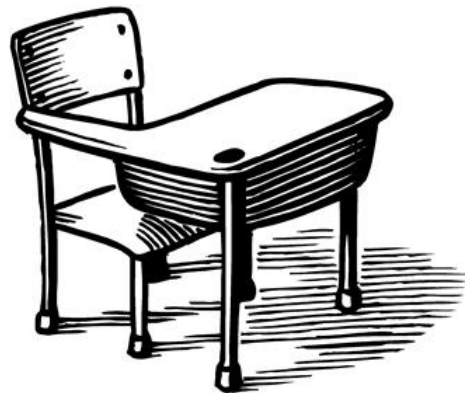
### **Bullying**

CPS prohibits bullying by students on the basis of actual or perceived characteristics including housing status, race or ethnic heritage, religious affiliation, sexual orientation, gender identity, or gender expression. CPS also prohibits retaliation against students who report bullying. Disciplinary consequences of bullying, harassment, offensive language, threats, and assault range from detention or in-school suspension to expulsion, depending on the severity of the perpetrator's behavior.

A student who has been harassed based on may make a complaint to the school Principal, Assistant Principal, or to the Board of Education's Equal Opportunity Compliance Office (EOCO) by calling 773-553-1013. Students should write down the date(s) and details of harassment. If a student is not satisfied by the Principal or Assistant Principal's response, they may appeal to the EOCO. *(from the CPS Code of Conduct)*

## Enrolling Your Child in STLS

To enroll your child in the Students in Temporary Living Situations program, ask to speak with the STLS clerk or liaison at your child's school. He or she will ask you to fill out forms for enrollment and specific STLS services, such as CTA transportation assistance, hardship transportation assistance, school uniforms, fee waivers, and supplies. Be sure to fill out a form for each request you make through STLS. The clerk or liaison should go through all forms with you, and answer any questions you may have.



You may enroll your child in the program at any time during the school year. Each child in a family must be enrolled separately in the program, and enrollment does not carry over into the next school year. If you continue to need STLS services, you must reenroll your child or children each school year. Once enrolled in the program, however, students may continue receiving STLS services for the duration of that school year, even if they become permanently housed.

## Dispute Resolution

If you disagree with school officials about enrollment, transportation, or fair treatment of a temporarily-housed student, you may file a complaint with the principal. The principal has 48 hours to respond and attempt to resolve the issue. The principal must refer you to free and low cost legal services to help you, if you wish. During the dispute, the student must be immediately enrolled in the school and provided transportation until the matter is resolved. The Students in Temporary Living Situations Dispute Resolution Process Form is available at all Chicago Public Schools and offices, including the Department of Educational Support for Students in Temporary Living Situations (773)553-2242.

Every Chicago Public School has a Students in Temporary Living Situations (STLS) Liaison who will assist you in making enrollment and placement decisions, providing notice of any appeal process, and filling out dispute forms. If you have questions about enrollment in school, or want more information about the rights of homeless students in the Chicago Public Schools, call STLS at (773)553-2242. If you want more information about the rights of homeless students in Illinois, call the Illinois State Board of Education at (1-800)215-6379.



# City Wide Chicago Resources

STLS recognizes the need for supportive services that man assist families addressing a variety of challenges related to:

- Housing or furniture referrals,
- Employment listings or trainings,
- Child care services.

For more information on services such as these, and others *not* directly provided by STLS, please refer to the resource list below or call #311 for non-emergency information services. As a Homeless Prevention Call Center, #311 may offer referrals to agencies providing short-term assistance.

## Shelter

### Chicago Department of Family & Supportive Services

[www.cityofchicago.org](http://www.cityofchicago.org)

Basic and emergency services for Chicago residents: shelter placement for families n individual; emergency food and baby formula (will deliver homebound in emergencies); well being checks for seniors/disabled in extreme weather; rental asst. for those who have receive a 5 day notice; housing search assistance; short-term counseling; transportation assistance for current clients; assist fire victims with transportation and vouchers for the Salvation Army; will facilitate immediate placement into detox beds through field offices. City residents who need assistance can drop in or schedule an appointment in advance with their nearest local office.

***If you are in need of emergency shelter assistance and cannot access your local office, please go to your nearest hospital emergency room or police station for transportation assistance.***

South Chicago  
8759 S Commercial Avenue  
Chicago, IL 60617  
(312) 747-0500

Trina Davila  
4357 W Armitage Avenue  
Chicago, IL 60639  
(312) 744-2014

Englewood Center  
845 W 69<sup>th</sup> Street  
Chicago, IL 60621  
(312) 747-0200

Garfield Center  
10 S Kedzie Avenue  
Chicago, IL 60612  
(312) 746-5400

King Center  
4314 S Cottage Grove  
Chicago, IL 60653  
(312) 744-2580

## Housing

### **Direct 2 Housing**

[www.direct2housing.org](http://www.direct2housing.org)

Direct2Housing.org assists case managers, housing advocates, social workers and people in the metropolitan Chicago community, to locate housing resources and housing service providers.

### **US Housing & Urban Development Department (HUD)**

[www.hud.gov](http://www.hud.gov)

77 W Jackson Blvd, # 2600  
(312) 353-6236

HUD's mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. HUD is working to strengthen the housing market to bolster the economy and protect consumers; meet the need for quality affordable rental homes; utilize housing as a platform for improving quality of life; build inclusive and sustainable communities free from discrimination; and transform the way HUD does business.

### **Neighborhood Housing Services of Chicago, Inc.**

[www.nhschicago.org](http://www.nhschicago.org)

1279 N Milwaukee Avenue, 5<sup>th</sup> floor  
(773) 329-4010

Revitalization strategy, direct lending, homeownership education and leadership development services in nine targeted neighborhoods. Direct lending and homeownership education throughout the city. Redevelopment of single and multifamily homes. Rental apartments for low and moderate income Chicagoans. Several buildings offer affordable rent; some subsidized units; waiting lists. Loan programs finance home purchase, home improvement, home safety repairs and refinance of high-interest loans.

### **Chicago Housing Authority (CHA)**

[www.thecha.org](http://www.thecha.org)

60 E Van Buren  
(312) 742-8500

Constructs and operates low income public housing developments for families and elderly households in the city of Chicago. Plans, develops and manages low rent housing.



## **Heartland Alliance**

[www.heartlandalliance.org](http://www.heartlandalliance.org)

208 S LaSalle, Suite 1818

(312) 660-1300

Case management, child care, emergency assistance, legal assistance and other services to meet the needs of homeless, immigrant and refugee populations.



## **Featherfist**

[www.featherfist.org](http://www.featherfist.org)

2255 E. 75th St

(773) 721-7088

Housing and case management programs for the homeless (must be on the street, in a shelter or living in a car). Employment and training program including adult literacy. Will work with ex-offenders. Assist with finding housing and then subsidize for up to a year; client pays 30% of income. One-year transitional housing programs for 1. Women with kids and who are recovering and 2. Men who are veterans or have a disability.

## **Inner Voice**

[www.innervoicechicago.org](http://www.innervoicechicago.org)

1621 W Walnut St

(312) 666-8110

Social services and supportive housing for homeless veterans, homeless single men and homeless families (women with children). GED, adult literacy and computer literacy classes; case management, substance abuse counseling/referral, and employment assistance to homeless adults 18 years and older.

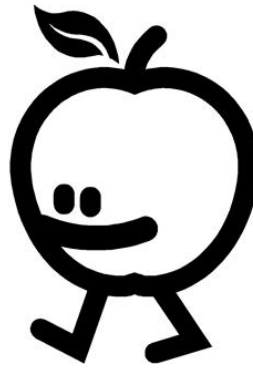
## **AIDS Foundation of Chicago**

[www.aidschicago.org](http://www.aidschicago.org)

411 S Wells St Ste 300

(312) 922-2322

Advocacy, education and fundraising activities; no direct services to individuals. Information and referral; a computerized file on available resources for people with HIV disease and their families. Referrals to HIV case management services; case management program can assist with linking clients to health services, public benefits, housing, emergency financial assistance for utilities and rent, food and transit vouchers.



## Food

### **Direct 2 Food**

[www.direct2food.org](http://www.direct2food.org)

Online resource will help you locate the food pantries, soup kitchens, and meal programs closest to you.

### **SNAP (Food Stamps)**

Chicago Department of Human Services

<http://www.dhs.state.il.us/page.aspx?item=33698>

401 S. Clinton Street, 7th floor

Helps low-income people and families buy the food they need for good health. You apply for benefits by completing an application form. Benefits are provided on the Link Card - an electronic card that is accepted at most grocery stores.

### **Nutrition & Women, Infant and Children Services (WIC)**

Chicago Department of Public Health

[www.cityofchicago.org/city/en/depts/cdph/.../apply\\_for\\_wic.html](http://www.cityofchicago.org/city/en/depts/cdph/.../apply_for_wic.html)

*333 S State Street, Room 200*

*(312) 747-9150*

Food assistance program for Women, Infants, and Children. It helps pregnant women, new mothers and young children eat well and stay healthy.

### **Vital Bridges**

[www.vitalbridges.org](http://www.vitalbridges.org)

348 N Ashland Ave

(773) 665-1000

Serves people impacted by HIV and AIDS throughout metropolitan Chicago by providing HIV testing and prevention, case management, food, nutrition counseling, housing assistance and related services through a community of volunteers.

## Health/Medical

### **Cook County Health & Hospital System Ambulatory & Community Health Network of Cook County**

[www.ccbhs.org](http://www.ccbhs.org)

1901 W Harrison

(312) 864-6420

(312) 864-0719

The Cook County Health & Hospitals System (CCHHS) oversees a comprehensive, integrated system of healthcare throughout Chicago and suburban Cook County through its hospitals, ambulatory and community health network clinics, public health department, correctional healthcare facility, and outpatient infectious disease center.

Cook County Limit of Liability Program provides financial assistance based on one's income and family size. For those who qualify, the program may cover all or part of your medical expenses.

### **Chicago Family Health Center**

[www.chicagofamilyhealth.org](http://www.chicagofamilyhealth.org)

(773) 768-5000

Community comprehensive primary health care center serving the South and Southeast communities of Chicago. CFHC offers a sliding scale fee for uninsured patients with minimum co-pay. Patients are never refused service based on ability to pay. Services include the following: Pediatrics; Women's Health, Well Child Programs; Diabetes Care; Heart Disease Care; Immunizations; Prenatal Care; Flu Shots; Homeless Programs and more.

### **Access Community Health Network**

[www.accesscommunityhealth.net](http://www.accesscommunityhealth.net)

1501 S California Ave

(773) 257-6219



An integrated network of federally qualified community health centers in medically underserved, low income Chicago and neighborhoods. Primary and preventative health care for children, adults and seniors, including outreach. Access operates over 50 health centers and one dental center. Accepts Medicaid/HMO, Medicare, most major health plans and a sliding fee based on one's ability to pay. No one is turned away due to inability to pay. Eligibility requirements: Income and family size.

## Financial Assistance

### **Temporary Assistance to Needy Families (TANF)**

Chicago Department of Human Services  
[www.dhs.state.il.us/page.aspx?item=35564](http://www.dhs.state.il.us/page.aspx?item=35564)  
401 S. Clinton Street, 7th floor

Program provides temporary financial assistance for pregnant women and families with one or more dependent children. TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical.

### **Community and Economic Development Association of Cook County (CEDA)**

[www.cedaorg.net](http://www.cedaorg.net)  
208 S LaSalle, Suite 1900  
(312) 795-8844  
(800) 571-2332

Serve Cook County residents on either a first-come first-served walk-in basis, or by appointment depending on the program. Primarily provide services to low income clients. Have a wide range of available services.



## Financial Literacy

### **Imagine Dedicate Earn Achieve (IDEA)**

Heartland Alliance  
[www.heartlandalliance.org](http://www.heartlandalliance.org)  
4411 North Ravenswood Ave  
(773) 728-5960

Services offered: Workshops (financial management, housing, education and career development); Individual consultation to meet asset development goals; Asset building services; Matched savings if eligible; Onsite workshops for employers. Eligibility Criteria: Each program has different eligibility criteria which may include: Referral from and participation in a Heartland Alliance supportive housing program; Must be employed or have a steady and reliable source of income; Must be head of household; Must be a resident of Chicago; Working, earning between \$10,000-40,000 annually.

## Childcare

### **Illinois Action for Children (IAFC)**

[www.actforchildren.org](http://www.actforchildren.org)

1340 S Damen Ave  
Chicago, IL 60608  
(312) 823-1100

Service providers dedicated to organizing, developing and supporting strong families and powerful communities where children matter most. Through the Family Resources Department they assist families living in Cook County with finding and paying for quality child care. Services include assistance in finding and paying for child care and a teen parenting program designed to help pregnant and parenting teens stay in school.

### **New Moms**

[www.newmomsinc.org](http://www.newmomsinc.org)

2825 W McLean Ave  
(773) 252-3253  
(312) 252-2346 (24-hr crisis line)

Programs for homeless or at-risk moms ages 13-21 and their children include case management, cooperative living, child care/preschool enrichment, Rising Star career readiness program, Parents as Teachers leadership program.

## After-School

### **Harold Washington Library Center**

[www.chipublib.org](http://www.chipublib.org)

400 S State St  
(312) 747-4300

Welcomes and supports all people in their enjoyment of reading and pursuit of lifelong learning. Working together, striving to provide equal access to information, ideas and knowledge through books, programs and other resources. Believing in the freedom to read, to learn and to discover.

## After-School (cont.)

### **Chicago Park District**

[www.chicagoparkdistrict.com](http://www.chicagoparkdistrict.com)

541 N Fairbanks Ct # 4  
(312) 742-7529

Recreational activities, camping, tutoring.



### **YMCA—Metropolitan Chicago**

[www.ymcachgo.org](http://www.ymcachgo.org)

801 N Dearborn St  
(312) 932-1200

Health and wellness programs, day care, camping, affordable housing and other human services.

### **Boys and Girls Club of Chicago**

[www.bgcc.org](http://www.bgcc.org)

550 W Van Buren St, #350  
(312) 235-8006

After-school and summer programs for youth ages 6-18, which develops self-esteem and self-reliance skills.

## Safety

### **Chicago Police Department**

[www.cityofchicago.org/police](http://www.cityofchicago.org/police)

3510 South Michigan Ave  
(312) 744-4000

Crime prevention; Police.

### **Domestic Violence Help Line**

[http://www.cityofchicago.org/city/en/depts/fss/provdrs/dom\\_violence/svcs/domestic\\_violencehelpline.html](http://www.cityofchicago.org/city/en/depts/fss/provdrs/dom_violence/svcs/domestic_violencehelpline.html)

(877) 863-6338  
(877) 863-6339 (TTY)

Information, options, counseling, legal and shelter services. Toll-free, 24-hour, confidential, multilingual.

### **Illinois Department of Children and Family Services (DCFS)**

[www.state.il.us/dcfs/](http://www.state.il.us/dcfs/)

100 W Randolph St  
(312) 814-6800

Statewide administration of direct services to children and families including critical permanency services to children who are wards of the state; adoptions, foster care, child protection and welfare service. 24-hour, year-round, abuse and neglect hotline.

### **YWCA**

[www.ywcachicago.org](http://www.ywcachicago.org)

6600 S Cottage Grove Ave  
(773) 955-3100  
(888) 293-2080 (24 hour crisis line)

Crisis intervention, counseling and prevention for women and children who have been sexually assaulted. Child care and child care resources and referral.

## Legal

### **Legal Assistance Foundation**

[www.lafchicago.org](http://www.lafchicago.org)

111 W Jackson Blvd, 3<sup>rd</sup> floor  
(312) 341-1070

Free legal services in civil cases, such as domestic violence, consumer fraud, HIV/AIDS, landlord-tenant, eviction, immigration, employment problems, family law and guardianship of minors, and consumer issues.

### **Cabrini Green Legal Aid (CGLA)**

[www.cglanet.org](http://www.cglanet.org)

740 N Milwaukee Ave # B  
(312) 738-2452

Provides legal services to indigent people. \$20 intake fee. Family: Contested and uncontested cases including custody, child support, divorce, orders of protection, guardianship, parentage and visitation. Housing: Eviction cases, grievance cases, security deposits and back rent disputes. Criminal Defense: Criminal defense for adults, those falsely accused, first-time offenders, juveniles. Criminal Records: Expungement, sealing and clemency cases.

### **Metropolitan Tenants Organization**

[www.tenants-rights.org](http://www.tenants-rights.org)

1180 N Milwaukee Ave  
(773) 292-4980

Assistance with tenant/landlord problems. Provide training to organizations and tenants about private market and subsidized tenants laws. Organize tenants to make improvements to their housing.



## **Mental Health**

### **Community Counseling Centers of Chicago (C4)**

[www.c4chicago.org](http://www.c4chicago.org)

4740 N Clark St

(773)769-0205

Crisis line: 24-hour telephone and emergency service for individuals, children adolescents and families; call main number and ask for a crisis worker. Adult behavioral health and medical services; consultation, education and training services. Parenting classes in Spanish or English. Counseling for children and adolescents who have been sexually abused. Treatment for adolescents who are sexually aggressive.

### **Beacon Therapeutic and Diagnostic Services**

[www.beacon-therapeutic.org](http://www.beacon-therapeutic.org)

10650 Longwood Dr

(773) 881-1005

Outpatient mental health clinic/intensive outpatient program serving children and adolescents ages 3-21. Psychiatric and psychological evaluations, therapy, crisis intervention, case management. Special education day school for students ages 3-21 with mental impairments, learning disabilities, behavior/emotional disorders and/or autism. Occupational and speech/language therapy, psychiatric and psychological services, nursing, social work and counseling.

### **Counseling Center of Lakeview**

[www.cclakeview.org](http://www.cclakeview.org)

3225 North Sheffield Avenue

(773) 549-5886

Outpatient mental health and substance abuse services for all ages. Counseling for domestic violence, families and individuals. Legal—Immigration/Naturalization services. Mental health services in Post Traumatic Stress Disorder, psychiatric case management, and stress management. Substance abuse services include the following: alcohol detoxification, alcoholism counseling, drug abuse counseling, drug detoxification, inpatient alcoholism treatment, and inpatient drug abuse treatment.

The counseling center also runs a Homeless Youth Program, which offers free mental health services, including psychiatric evaluations and services, individual and group counseling, trauma counseling, and case management, to homeless youth ages 17-25. The program welcomes pregnant, parenting and LGBTQ youth, and is affiliated with shelters throughout the city.



## **Mental Health (cont.)**

### **Metropolitan Family Services**

[www.metrofamily.org](http://www.metrofamily.org)

One N Dearborn, Suite 1000

(312) 986-4000

Full range of human services, including early childhood and youth development programs, counseling for all ages, children and adult mental health services, financial literacy, services for older adults and their families, legal services, community development and social policy/advocacy.

## **Substance Abuse**

### **Haymarket Center**

[www.hcenter.org](http://www.hcenter.org)

932 W Washington

(312) 226-7984

Detoxification; evaluation, counseling, referral. Long and short term residential treatment; aftercare; intensive outpatient program.

### **Gateway Foundation, Inc.**

[www.recovergateway.org](http://www.recovergateway.org)

55 E Jackson Blvd # 1500

(312) 663-1130

Social setting detoxification; halfway house and residential rehabilitation; outpatient services; DUI assessment and remedial education; community-based prevention programs; and residential/outpatient programs for criminal offenders with substance abuse problems, offered as an alternative to incarceration.

### **Women's Treatment Center**

1047 West Madison Street

(312) 226-9804

Comprehensive, compassionate, clinically appropriate chemical dependency treatment for women and their children. Social services, medical care and mental health services. Residential services in a unique continuum of care for women in which children are accommodated with their mothers. Works with DCFS and the criminal justice system.

## Chicago City Colleges

### **City Colleges Information Center**

[www.ccc.edu](http://www.ccc.edu)

226 W Jackson Blvd

(312) 553-2500

(773) COLLEGE

Information Center offers college program and class schedule information about all City Colleges. Stop by for a copy of the latest college catalogs and schedules.

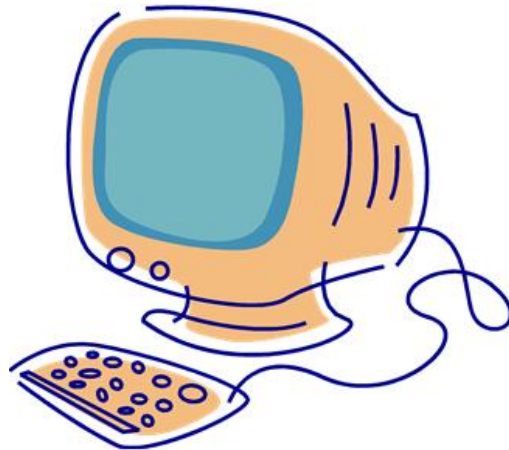
### **Free Application for Federal Student Aid (FAFSA)**

[www.fafsa.ed.gov](http://www.fafsa.ed.gov)

1-800-4-FED-AID

(800) 433-3243

(319) 337-5665



### **Computer Training**

#### **Featherfist Employment and Technology (FEAT)**

[www.featherfist.org](http://www.featherfist.org)

2255 E. 75th St

(773) 721-7088

Training in basic adult education and basic computer skills. 12-week, comprehensive program familiarizing participants with computers, how to access the internet, how to set up an e-mail address, how to perform basic word processing and spreadsheet functions.

#### **Casa Central's Technology Center**

[www.casacentraltechcenter.org](http://www.casacentraltechcenter.org)

1335 N California

(773) 782-8859

Computer training classes in English and Spanish. Learn how to set up e-mail account, prepare resume, and search for jobs online. Community access; open lab. Job preparations. Typing tutors for kids and adults. Classes are free.

## **Senior Services**

### **Chicago Department of Aging**

[www.ci.chi.il.us/Aging](http://www.ci.chi.il.us/Aging)

121 North La Salle Street, Room 1100

(312) 744-6673

(312) 744-4016 (Grandparents Raising Grandchildren)

Administers a variety programs designed to address the diverse needs and interests of older Chicagoans, from those who are healthy and active, to those who are frail and homebound. It also partners with non-profit groups to operate ten satellite senior centers that offer information and assessments as well as opportunities for cultural enrichment, health and fitness, and education. Offer Grandparents Raising Grandchildren Program.

### **The Renaissance Collaborative, Inc.**

[www.trcwabash.org](http://www.trcwabash.org)

3757 S Wabash Avenue

(773) 924-9270 x 32 (Grandfamily Program)

(773) 891-2429 (Senior Village)

The Grandfamily Program at The Renaissance Collaborative, Inc. is committed to helping grandparents raising grandchildren throughout the Bronzeville area. TRC hosts a monthly support group meeting every fourth Friday of the month from 4-6pm with free dinner provided, as well as sponsoring other activities and events. TRC is also engaged in developing a state of the art senior village with the expectation of supporting seniors raising grandchildren and other dependents.

### **GrandFamilies**

[www.grandfamilieschicago.org](http://www.grandfamilieschicago.org)

400 W 76<sup>th</sup> Street, Suite 112

(773) 651-8800

(888)GRAND 03

Comprised of a network of support services that have been selected to meet the unique needs of grandparents raising grandchildren. Assistance and counseling regarding financial burdens, medical issues, utility costs, housing, childcare, and employment are a few of the areas covered.

## **Employment/Vocational Training**

### **Employment & Employment Services**

[www.eesforjobs.com](http://www.eesforjobs.com)

208 S LaSalle Street, Suite 1628

(312) 629-5627

Connects Chicagoland businesses and job-seeking residents with government-funded resources. Programs include the following: Workforce development and comprehensive case management, employment and clinical services.

### **Illinois Department of Employment Security (IDES)**

[www.ides.state.il.us](http://www.ides.state.il.us)

33 South State Street, 9<sup>th</sup> floor

(312) 793-6288

Disabilities—general/other; Education—testing; Employment—job search/placement; Employment—Unemployment Insurance; Employment—vocational assessment; Ex-offender/Offender—employment; Veterans.

### **The CARA Program**

[www.thecaraprogram.org](http://www.thecaraprogram.org)

237 S. Des Plaines

(312) 798-3300

Assists the homeless and at-risk population in their efforts to return to a life of self-sufficiency and achievement. Job and life skills training, permanent job placement and critical support services.

### **Chicago Area Project (CAP)**

[www.chicagoareaproject.org](http://www.chicagoareaproject.org)

55 E Jackson Blvd # 900

(312) 588-3800

Adult career development, training, and employment services; financial literacy program; juvenile justice diversion program; youth leadership, anti-violence and mentoring programs.

## **Employment/Vocational Training (cont.)**

### **The Salvation Army Family Services**

[www.salarmychicago.org](http://www.salarmychicago.org)

4800 N. Marine Drive

(773) 275-6233

Counseling for children, youth, adults and families. Partner abuse intervention groups for domestic violence offenders. Anger management groups for males and females. Our homemaker program provides in-home services to help families learn parenting skills to reduce stress and to prevent child abuse and neglect. The program also helps a limited number of elderly and persons with disabilities to live more independently.

### **Chicago Urban League**

[www.thechicagourbanleague.org](http://www.thechicagourbanleague.org)

4510 South Michigan Avenue

(773) 285-5800

Works to eliminate racial discrimination and segregation and for equal opportunity and parity for African American and other minorities.

### **Dawson Technical Institute**

[www.ccc.edu](http://www.ccc.edu)

3901 S State St

(773) 451-2000

Day Care—Child Care; Education—English as a Second Language; Education—Graduation Requirements Programs; Education—Vocational/Technical Training.

### **Safer Foundation**

[www.saferfoucatino.org](http://www.saferfoucatino.org)

571 W Jackson

(312) 992-2200

For individuals 18 years or older with criminal records; assesses client's barriers to employment in a 3-6 hour intake process. If needed, offers pre-employment services (substance abuse counseling, anger management, or other mental health evaluations); assists with job applications, resume-writing, and interview skills in a week-long job readiness training; matches clients with a retentions specialist to connect them to employers.

## **Employment/Vocational Training (cont.)**

### **Chicago Women in Trades**

[www.chicagowomenintrades.org](http://www.chicagowomenintrades.org)

4425 S Western, Rear

(773) 376-1450

Chicago Women in Trades is committed to improving women's economic equity by increasing the number of women working in well-paid, skilled trade jobs traditionally held by men and by eliminating the barriers that prohibit women from entering and succeeding in these fields.

## **Unaccompanied Youth**

### **National Runaway Switchboard**

[www.nrscrisisline.org](http://www.nrscrisisline.org)

3080 North Lincoln Avenue

(773) 880-9860

(800) 786-2929 (24 hour crisis line)

Year-round confidential crisis intervention service for teens and families. Conference call and message service. Free transportation program. Youth under 18 and their families may call 24 hour national toll free hotline for crisis information, referrals and other related services.

### **Center on Halsted-Youth Program**

[www.centeronhalsted.org](http://www.centeronhalsted.org)

3656 N. Halsted

(773) 472-6469 (gen.)

ext. 253 (Drop-In Coord.)

Arts & recreation, social & support groups for youth 13-24; Leadership development, vocational, HIV prevention; Breakfast Club for homeless youth ages 18-24 provides case management for housing, employment, & education, with two full time clinical case managers to assist them with their goals. Youth also have access to computers, phone, safer sex materials, and personal hygiene products. Youth can attain leadership experience & receive mentoring if they volunteer at the Center; they can receive CTA passes and computer privileges if they attend at least 3 groups per month. The program also partners with the Afterschool Matters Afterschool program. Welcomes LGBTQ youth.

## **Unaccompanied Youth (cont.)**

### **Comprehensive Community-Based Youth Services (CCBYS)**

[www.dhs.state.il.us](http://www.dhs.state.il.us)

(888) 816-3264 (hotline)

CCBYS provides crisis assistance to youth who have run away from home or have been kicked out of their house. Services are for youth ages 11-17 who are at risk of involvement in the child welfare and/or juvenile justice system. The primary purpose is to provide at-risk youth with a continuum of services according to their needs, with the overarching goal of family preservation, reunification or independence.

### **The Night Ministry**

[www.thenightministry.org](http://www.thenightministry.org)

4711 N Ravenswood Avenue

(773) 506-3121

(877) 286-2523 (24-hour crisis line)

The Night Ministry operates Open Door Shelter—Lakeview, an interim shelter and supportive services program for homeless pregnant or parenting teen moms, ages 14-18, with intensive case management, support and access to social services through Response-Ability Pregnant & Parenting Program (RAPPP). Multiple emergency shelter locations.

### **Chicago Safe Place**

[www.chicagosafeplace.org](http://www.chicagosafeplace.org)

111 E Wacker, Suite 325

(312) 949-5618

(888) 816-3264 (crisis line)

Safe Place is a national youth outreach program that involves the whole community by creating a network of Safe Place sites. Sites include youth friendly businesses, libraries, non-profit organizations, and other appropriate public buildings that display the yellow and black Safe Place logo. Safe Place promotes youth safety through the following: access to resources to prevent disengagement from families; providing family reunification services when appropriate; ensuring safe housing alternatives for unaccompanied and homeless youth.

## Unaccompanied Youth (cont.)

### **Alternatives, Inc.**

[www.alternativeyouths.org](http://www.alternativeyouths.org)

4730 N Sheridan

(773) 506-7474

Clinical Services pairs licensed professionals with young people and their families to learn new skills and address conflict, peer relationships, depression, substance abuse, violence, and grief / loss through individual, group, and family therapy, 24-hour crisis intervention, outpatient substance abuse treatment, and juvenile justice diversion programming.

### **Teen Living Program**

[www.teenliving.org](http://www.teenliving.org)

162 W Hubbard Street, Suite 400

(773) 548-4443

(866) 803-8336 (24-hour crisis line)

Outreach, counseling, shelter and longer-term housing to help runaway, homeless and abused youth leave unsafe situations for stable ones. The emergency shelter is for youth ages 14-17, however they cannot accept a pregnant youth into shelter.

### **Howard Brown-Broadway Youth Center**

[www.howardbrown.org](http://www.howardbrown.org)

3179 N. Broadway

(773) 935-3151 (gen.)

773-299-7613 (Drop-In Coord.)

Offers drop-in services (support with housing, employment, vocational/educational, mental & physical health, clothing, laundry, and basic needs); workshops and support groups (various topics); Mentoring, GED program, career development; welcomes LGBTQ youth.





# *Austin Area Resources*

## Family/Community Support

### **West Side Health Authority**

[www.healthauthority.org](http://www.healthauthority.org)

5417 W Division Street  
(773) 378-5034

Services: Basic needs referrals, parenting classes, after-school programming, and health education workshops community members.



### **Association House**

[www.associationhouse.org](http://www.associationhouse.org)

1116 N Kedzie Avenue  
(773) 772-7170

Services: Education services, mental health/counseling, residential care, case management, employment assistance; special expertise with Latinos; respite care for families caring for a relative of any age with a developmental disability.

### **Westside Holistic Family Center**

[www.whfshicago.org/](http://www.whfshicago.org/)

4909 W Division St  
(773) 921-8777

Services: Education and counseling. Parenting Classes, no fee; Teen Parent Program: resources, education, parenting classes. Family Case Management for pregnant women/women with infants, assistance with public benefits enrollment. HIV prevention, education and testing.

### **Circle Family Healthcare Network**

[www.circleurban.org](http://www.circleurban.org)

5002 W Madison St  
(773) 379-1000

Services: Individual and family counseling, family supportive services, art therapy, teen outreach, psychotherapy, case management, medical services to homeless, psychosocial rehabilitation, immunizations, complete family practice, HIV/AIDS outreach, and health education services.

## After-School

### **West Side Health Authority**

[www.healthauthority.org](http://www.healthauthority.org)

5437 W Division Street

(773) 378-5034

Youth programs provide safe, nurturing environments and a hopeful alternative for kids ages 6-19. The programs include tutoring, life skills training, field trips, martial arts, dance, sewing classes, drama, and academic enrichment. In addition, the “Kids Café,” supported by the Greater Food Depository, provides hot meals daily to youngsters. No fee.

### **Westside Holistic Family Center**

[www.whfschicago.org/](http://www.whfschicago.org/)

4909 W Division St

(773) 921-8777

Headstart for ages 3 to 5. After school program for ages 6 to 18. Accredited alternative high school.

### **Peace Corner Youth Center**

[www.thepeacecorner.org](http://www.thepeacecorner.org)

5014 West Madison St

(773) 261-5330

After-school program offering tutoring, GED classes, a computer lab, legal counseling, employment skills/job training, a summer program and support groups. Services students ages 12-18 years old. No fee.

### **Off the Street Club**

[www.otsc.org](http://www.otsc.org)

25 N Karlov Ave

(773) 533-3253

Chicago’s oldest club for boys and girls, serving children on the West Side with athletic, tutoring, recreational, arts and mentoring programs. Services persons 4-18 years old. Suggested fee: \$10.

## After-School (cont.)

### **YMCA—Austin**

[www.ymcachgo.org](http://www.ymcachgo.org)

501 N Central Ave  
(773) 287-9120

Health and wellness programs, day care, camping, affordable housing and other human services. Fee based on sliding scale.

### **Chicago Public Library: Austin-Irving Branch**

[www.chipublib.org](http://www.chipublib.org)

6100 West Irving Park Road  
(312) 744-6222

Services: Teacher on site.

### **Chicago Public Library: Austin Branch**

[www.chipublib.org](http://www.chipublib.org)

5615 West Race Avenue  
(312) 746-5038

Services: Teacher on site.

### **Chicago Park District**

[www.chicagoparkdistrict.com](http://www.chicagoparkdistrict.com)

(312) 747-2001

Parks offer various recreational and arts programs for all ages. Financial assistance is available with proof of free/reduced school lunch.



Austin Town Hall  
5610 W Lake St  
(773) 287-7658

Columbus Park  
500 S Central Ave  
(773) 287-7641

Clark (John) Park  
4615 W Jackson Blvd  
(773) 287-7794

Moore Park  
5085 W Adams St  
(773) 287-0561

## Chicago City Colleges

### **Malcolm X College**

[www.malcolmx.cc.edu](http://www.malcolmx.cc.edu)

1900 W Van Buren  
(312) 850-7000

### **Free Application for Federal Student Aid (FAFSA)**

[www.fafsa.ed.gov](http://www.fafsa.ed.gov)

1-800-4-FED-AID  
(800) 433-3243  
(319) 337-5665

## Employment Development

### **Illinois Department of Employment Security (IDES)**

[www.ides.state.il.us](http://www.ides.state.il.us)

3500 W Grand Ave  
(773) 227-7117

Education—Testing; Employment—Job search/Placement; Employment—Unemployment Insurance; Employment—Vocational Assistance.

### **Illinois Department of Employment Security (IDES)**

[www.ides.state.il.us](http://www.ides.state.il.us)

4931 W Diversey Ave  
(773) 889-6820

Education—Testing; Employment—Job search/Placement; Employment—Unemployment Insurance; Employment—Vocational Assistance.





## Health/Medical

### **Chicago Department of Public Health—Austin**

4958 W Madison St  
(312) 746-4872

Services: Healthcare, immunizations. Services children 12 years and older. No fee.

### **Austin Health Center-Cook County**

4800 W Chicago Ave # 1  
(773) 826-9600

Services: Healthcare; Primary and preventative care for persons of all ages.

### **Madison Family Health Center**

[www.accesscommunityhealth.net](http://www.accesscommunityhealth.net)

3800 W Madison St  
(773) 826-6600

Services: Affordable community health care for medically underserved populations. Offers full primary care health services from general check-ups to chronic disease management to health education. Case management services available.





**My School's Clerk:**

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**Clerk Contact Information:**

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**My School's Liaison:**

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**Liaison Contact Information:**

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**My Cluster Coordinator:**

Enrique Marciano, Cluster 1&2 Coordinator

**My Cluster Coordinator's Contact Information:**

773.535.5832

emarciano@cps.k12.il.us

**S.T.L.S**

Chicago Public Schools, 9th floor  
125 South Clark  
Chicago, IL 60603

Phone: 773-553-2242

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